

In-House Backorders *IMPORTANT UPDATE*

In response to the feedback we received from our latest Customer Service survey, we are excited to introduce our new fully-automated in-house back-order system!

We understand that as you all juggle busy study schedules, clinics and businesses, a courtesy back-order call from us can come at an inconvenient time, or you may feel a little on the spot trying add product to make your order up to \$82.50 inc. GST to avoid freight charges. In order to better accommodate your needs while retaining this valued service, we have spent countless hours creating and testing an automated system that will send you an email notification as soon as your products are back in stock! This system not only lists the items now available for purchase, it also totals your back-order items, giving you an approximate value of the order.

Now you will have time to put your order together, not forgetting you can add any products you like! You can then phone, email or fax your order through to Customer Service at a time convenient to you. If you prefer, you can order your products online 24/7 through myrener.com.au.

Rest assured, whenever you are placing an order with Customer Service, we will still be attending to your back-orders too – you now have a whole team of people as well as a proficient back-order system working in your favour!

Our new in-house back-order system is now in full effect. To take full advantage of this service, please ensure we have your most updated and convenient email address. Note that we are able to accommodate for several different emails to the one account for your convenience. If you have any queries, please do not hesitate to contact us!

For more information, please click [here](#).